

Mr. Henderson,

It is with heavy hearts that we have to even address this issue with you again.

The Salvation Army, Divisional Headquarters of which you command, obviously does not take the charges brought against your organization as serious as you claimed you do based on our previous conversations.

Thursday the 26th of last week, did we finally receive a phone call from Mr. Smith and he scheduled an appointment to meet on Friday 2/3/17. I just received a call from his staff canceling that appointment and scheduling a new appointment for February 14th.

I wanted to bring this to your attention, as you told me that you would stay closely involved, and from our perspective, you have not. From the poor response, coupled with the extensive retribution to Salvation Army Veteran residents that are involved, or would like to be involved with our organization, the NDVBC Board has decided to elevate the level and thoroughness of this investigation into the mean-spirited and criminal behavior that seems to be systemic within your organization.

Feel free to call me directly with any further excuses you care to render.